



Jan. 2012 – Please forward to others who may be interested

Ontario Newly Built Homes – Full HVAC Investigation Required

Over the past decade, heating, ventilation and air conditioning (HVAC) construction defects have emerged as the largest single issue reported to Canadians for Properly Built Homes (CPBH) by Ontario's purchasers of newly built homes. Far too many Ontarians are freezing in their newly built homes! Clearly this is unacceptable. There are many related questions, e.g.,

- Does the Tarion Warranty Corporation, that gives Ontario builders the right to build, ensure that all builders have the ability to at least meet the Ontario Building Code (OBC) related to HVAC before they are granted the right to build?
- Why are municipalities not catching these HVAC OBC violations during construction, and ensuring that these HVAC construction defects are fixed -- before the home is finished and sold to the consumer?
- What HVAC qualifications do municipal inspectors and Tarion inspectors have?
- Why does Tarion reject so many HVAC claims, only to have some of its HVAC decisions overturned at the Licence Appeal Tribunal (LAT)?

HVAC issues have led some, including one Ontario MPP, Ted Chudleigh¹, to call on the McGuinty government for an investigation. Thus far, the McGuinty government has not responded to these requests for an investigation. **If you are the owner of a newly built home in Ontario with an HVAC construction defect(s), you are encouraged to write a letter to Premier McGuinty to also request a full investigation into this important matter.** For maximum impact, your letter should be copied to your own MPP, the Ombudsman of Ontario, and CPBH. Please note that the Ombudsman of Ontario's office and CPBH keeps individuals' information confidential. Please indicate as the subject line: "**Ontario Newly Built Homes - FULL HVAC Investigation Request**", and provide a brief summary of pertinent information in the body of your letter.

If you have not personally experienced HVAC construction defects, but are concerned about this issue and feel that a full investigation should be undertaken, you are also encouraged to write and request this. Contact details:

1. Premier Dalton McGuinty, Room 281, Main Legislative Building, Queen's Park
Toronto, Ontario M7A 1A1
2. Your MPP – refer to the Government of Ontario's web-site
3. Ombudsman of Ontario – e-mail address: info@ombudsman.on.ca
4. Canadians for Properly Built Homes – e-mail address:
info@canadiansforproperlybulthomes.com

Questions or comments? Please contact CPBH at info@canadiansforproperlybulthomes.com .

¹ Ted Chudleigh, MPP, Halton, Progressive Conservatives of Ontario