



Nov. 18, 2019

OPEN LETTER To all Members of the Ontario Provincial Legislature

Subjects:

1. CPBH's response to the Auditor General Report on Tarion,
2. the Auditor General's apparent softening on her stance that Tarion deserves another chance, and
3. moving forward – Ontario's consumers need your help.

Dear MPP:

Ontario is at a crossroads with its new home warranty program. **The time for meaningful action is now**, given Justice Cunningham's 2016 review recommending the dismantling of Tarion as we know it today, and recently the Auditor General of Ontario's scathing report on Tarion.

Attached you will find **CPBH's response to the Auditor General's report**. CPBH agrees with her findings but does not agree with her recommendation to fix Tarion. **Tarion is beyond repair.**

Today, on CBC Radio Ottawa, the Auditor General's stance that Tarion deserves another chance appears to have softened. She acknowledged today on CBC Radio that **CPBH has legitimate concerns**. The Auditor General said that it is ultimately up to the Ontario Legislature.

It is possible to develop a new system that works for consumers, industry and government. Let's start fresh – **Ontarians need and deserve a regime that works for everyone**. On behalf of Canadians for Properly Built Homes, I am writing to you to ask that you:

- **immediately terminate the Board of Directors and CEO of Tarion**, and appoint an Administrator; and
- **dismantle the Tarion Warranty Corporation**, as Tarion is beyond repair. **End Tarion's monopoly and introduce a multi-warranty provider system** as Justice Cunningham recommended.

Yours truly,

Dr. Karen Somerville, PhD in Management, Chartered Director
President

Cell: 343.998.3163; E-mail: info@canadiansforproperlybulthomes.com

Founded in 2004, Canadians for Properly Built Homes (CPBH) is an independent, national, not for profit corporation dedicated to healthy, safe, durable, energy efficient residential housing for Canadians, and is the only organization of its kind in Canada. Working for consumer awareness and protection, CPBH is run by a volunteer Board of Directors and is supported by a volunteer Advisory Council of industry experts and other key stakeholders.