



## May 3, 2023 - Who is holding Minister Rasheed and his ministry accountable for the implementation of a 2019 Auditor General of Ontario recommendation re Tarion?

In 2019, the Ministry (now called Public and Business Service Delivery) agreed to certain Auditor General of Ontario's (AG) recommendations related to the audit of Tarion and the Ministry's oversight of Tarion. But it appears that not all of these recommendations have been implemented. CPBH has been writing to Minister Rasheed about this since Oct. 2022, and no response has been received.

Since 2019, the Ontario Government has collected millions of dollars in oversight fees from Tarion.

### Related information:

- 2019 - the AG released a scathing audit of Tarion, that included "Lack of Government Oversight Led to Ongoing Issues Not Being Addressed." The AG made a related recommendation, and the Ministry's response was: "The Ministry agrees with the recommendation and is committed to implementing the recommended measures."
- Dec. 2021 – the AG reported on this matter again: "In our audit in 2019, we found that the Ministry of Government and Consumer Services could not effectively evaluate whether Tarion was fulfilling its mandate and could not make informed decisions to seek improvements because it did not have effective systems and processes to ensure it collected the right information from Tarion". The AG concluded that there was "little or no progress" by the Ministry related to the 2019 recommendation in more than two years.
- Tarion's 2021 audited financials reported that Tarion paid an oversight fee of \$611,000 in 2021 to the Government of Ontario – up from \$499,000 in 2020 - a 22.4% increase in oversight fees 2021 compared to 2020.
- June 2022 – Minister Rasheed was appointed Minister of Public and Business Service Delivery, previously known as the Ministry of Government and Consumer Services.
- Oct. 7, 2022 – CPBH emailed Minister Rasheed and asked: "Does your ministry/government now have effective systems and processes to ensure you collect the right information from Tarion? If yes, what are they? If no, why not?"
- Mar. 26, 2023 – CPBH followed up by email again with Minister Rasheed, and asked the same questions from Oct. 7, 2022
- May 3, 2023 - CPBH still hasn't received a response.

Please send questions/comments via email to [info@canadiansforproperlybuilthomes.com](mailto:info@canadiansforproperlybuilthomes.com) .

Founded in 2004, Canadians for Properly Built Homes (CPBH) is a national, independent, not for profit corporation dedicated to healthy, safe, durable, energy efficient residential housing for Canadians, and is the only organization of its kind in Canada. Working for consumer awareness and protection, CPBH is run by a volunteer Board of Directors and is supported by a volunteer Advisory Council of industry experts and other key stakeholders. CPBH earned "partner" status with the Canadian Consumer Information Gateway (Industry Canada).

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