



ENERGY STAR® for New Homes

Homeowner Complaint Form

Send completed form to: esnhprogram-programmeesmn@nrcan-rncan.gc.ca

Homeowner Information

Name:

Email:

Date:

I am the original homeowner I am not the original homeowner

House Information

Address:

ENERGY STAR for New Homes File Number:

Service Organization:

Energy Advisor:

Builder:

Complaint Details

Please clearly outline issue, what action has been taken to date including any contact with service organization (emails/phone calls). Please also include all relevant supporting documentation (i.e. photos, emails).

Please be advised that Natural Resources Canada (NRCan) is not responsible for resolving disputes, contractual or otherwise, between homeowners and other parties, and cannot award compensation, order that a licensee take action, or otherwise arbitrate disputes or consumer complaints. NRCan also has no authority in enforcing external contracts (eg. between homeowner and builder), or in investigating and adjudicating misrepresentations or fraud or consumer complaints. In some cases, there may be federal or provincial consumer protection legislation applicable to your complaint, or you may be able to take the other party to court. You are encouraged to consult a lawyer in private practice to determine your rights.



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Name:

Address:

City:

I am the original homeowner I am not the original homeowner

Phone:

ENERGY STAR for New Homes File Number:

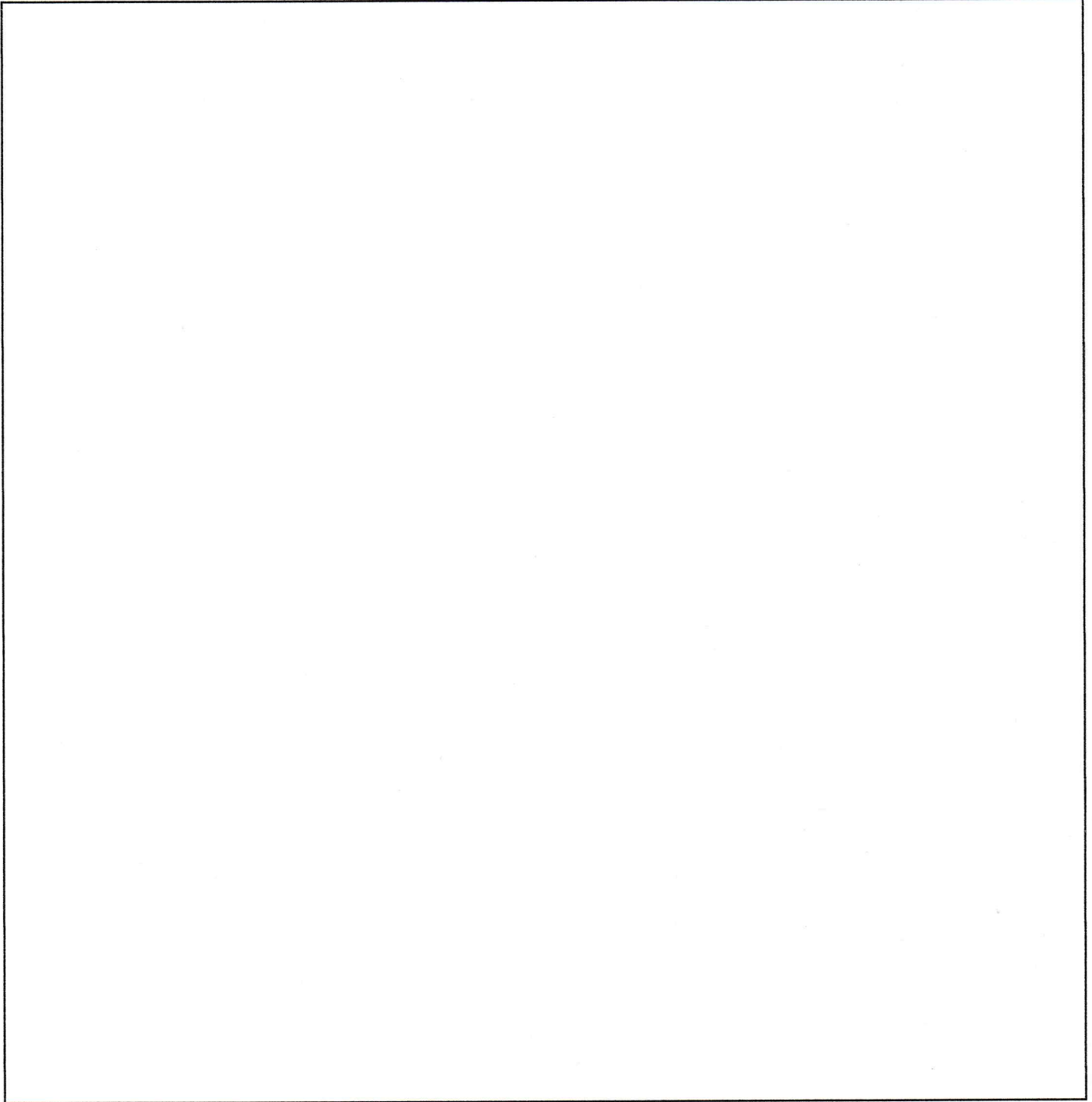
Service Organization:

Energy Advisor:

Builder:

Please clearly outline issue, what action has been taken to date (including any contact with service organization or builder/phone calls). Please also include all relevant supporting documentation (i.e. photos, emails).

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