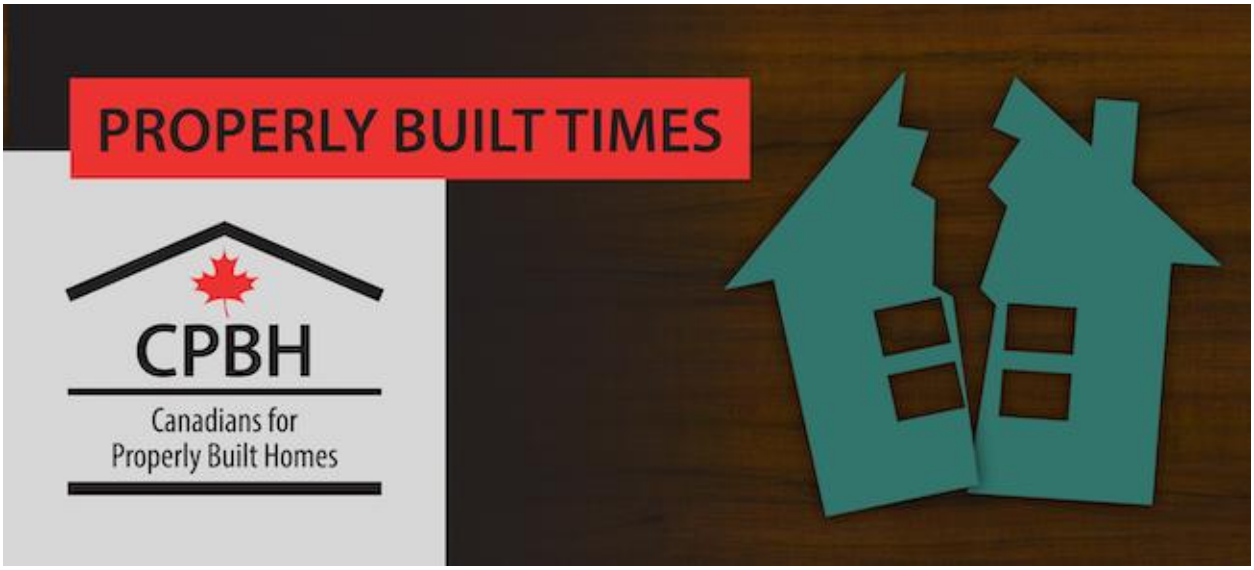
DONATE TODAY!

CPBH operates strictly with volunteers: No one is paid a cent.
But we do have operating expenses.



Volume 21, no. 4, Fall 2026

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Shoots up to no. 1 and stays there for six weeks and counting!
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Hello everyone,

It's been exciting times since our last note to you. We have lots to share with you.

1. Fall Fundraising

W**e must once again ask you to support our fall fundraising campaign**. We simply cannot continue to do our work without your support. Families continue to fall into the trap that is a home riddled with building code violations, where the builder has been paid in full, the warranty company protects the builder instead of the buyer and the end of these problems are nowhere in sight. **By the**

time people contact us, they are often far into the process and deeply distressed. We want to be here to help because we know how. Can you help us do that? Link: DONATE TODAY!

To donate by mail, please see our address update below in item 6. Or you can make an e-transfer, via your bank. Any amount will be accepted with gratitude. CPBH volunteers continue to work hard to help Canadians with deficient newly built homes every day.

2. Federal Commitment

On July 29th, we received a **letter from the Minister of Housing** and Infrastructure, Gregor Robertson. He states that, "**The federal government shares your focus on housing quality**, consumer protection, regulatory oversight and accountability and is committed to working with all levels of government, industry representatives and other stakeholders to strengthen these areas throughout the housing sector."

This is the second time in the last 22 years since CPBH was formed that a federal minister has used the words housing quality, let alone support the concept. The first was recently from Minister Sean Fraser, the former Housing Minister. On consumer protection, we saw not long after this letter arrived that the federal office of consumer affairs was shut down. That said, we take the Minister at his word and look forward to improvements in all the mentioned areas. We are here with our decades of experience to provide input from the consumer perspective as this work goes forward.

3. In the Mainstream Media News

We continued to hear from **Canadians in heartbreaking situations** with their newly built homes, in particular, **about factory-built homes**. We do our very best to help every one of them. The mainstream news carried stories about condos in Ontario and BC, from rotting balcony columns, to mould, to an entire building set to be destroyed after only seven years.

4. *Canada's* Other *Housing Crisis* Released: Shoots up to number 1 and stays there—in the real estate law category--for six weeks and counting!

September brought the release of *Canada's* Other *Housing Crisis* as an e-book, paperback and hardcover through Amazon.ca . The release came with a flurry activity that may be expected to be ongoing. You may have seen some of the messages about it on our social media accounts. After a **Foreword by the Honourable J. Douglas Cunningham, KC**, the book tells **eight true and devastating stories of families from coast to coast who bought newly built homes**. Those stories contain **21 categories of negative impacts** on these people and their children. This is the first book, anywhere, to document this.

You will find **endorsements** in the book by:

Pat Foran, CTV News Host of Consumer Alert, Author and Consumer Advocate; **Shari Graydon**, Catalyst/CEO, Informed Perspectives; **Marc-André Harnois**, Directeur général de l'Association des consommateurs pour la qualité dans la construction (ACQC); **Dr. Lisa Watson**, Dean, Gerald Schwartz School of Business, St. Francis Xavier University; **Dr. Carolyn Whitzman**, Adjunct Professor and Senior Housing Researcher, School of Cities, University of Toronto, Author of *Home Truths: Fixing Canada's Housing Crisis* (UBC/On Point Press, 2024).

We were of course **delighted to see the book go to number one shortly after it was released and stay there for six weeks and still counting!** We are told by people in the business that this is highly unusual. This reaction to the book certainly indicates that there is significant recognition of the problem it addresses. Our sincere thanks to all who supported us during these early days for the book and to everyone who is continuing to inform their networks about it.

Information is a consumer's best protection. *Canada's* Other *Housing Crisis* contains an **extensive tips chapter** that has brought praise from far and wide, and we hope it will help people avoid the problems so many of us have faced. More on who this book is for here: https://tinyurl.com/3y6vryyx . The audio version will be available soon as will the French e- and print versions. It's a great gift for anyone you care about who is considering or has recently bought a newly built home. Ask for it at bookstores across Canada or order from Amazon.ca .

5. Book a Presentation

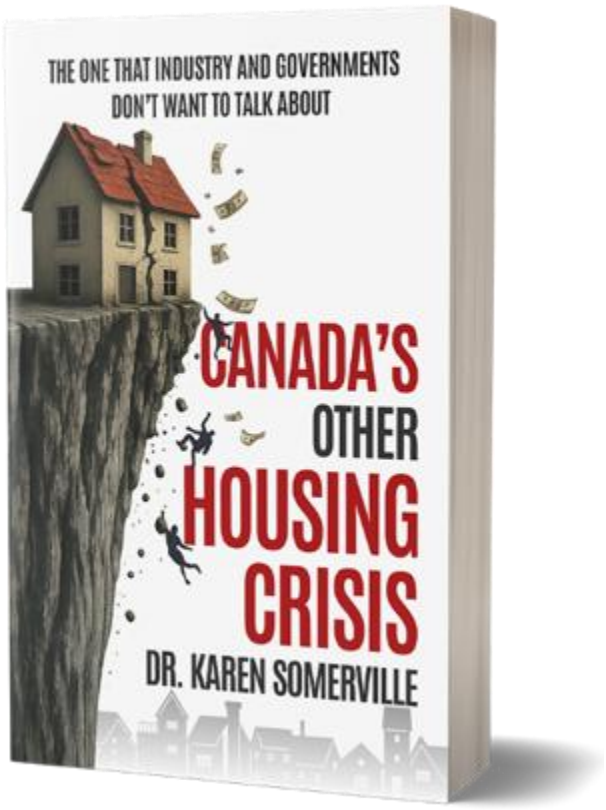
Our President is available to speak at conferences, to classes and interested groups about *Canada's* Other *Housing Crisis.* Have an event coming up? Send your request to info@canadiansforproperlybuilthomes.com for an in-person or online presentation. Dr. Karen Somerville will be pleased to reply.

6. Address Update

Just a reminder that our post office box and postal code changed, as you will see below in bold and on the Contact Us page at https://canadiansforproperlybuilthomes.com/contact/ . You can continue to reach/follow us in many ways:

Mail – Effective July 6, 2026
Canadians for Properly Built Homes
PO Box 56023, Ottawa RPO Minto Place, ON, K1R 7Z1, Canada
Email: info@canadiansforproperlybuilthomes.com
Media: media@canadiansforproperlybuilthomes.com
Website: webmaster@canadiansforproperlybuilthomes.com

....Read on to learn more about this #1 Best Selling Book!



Canada's* Other *Housing Crisis: Available at independent bookstores across Canada: Ask for it, or order on https://www.amazon.ca/ .

Karen Somerville & Alan Greenberg
Canadians for Properly Built Homes Co-founders
CPBH's lasting impact: Protecting homeowners today, influencing better housing for tomorrow.

#CanadasOtherHousingCrisis #EnforceTheCode #ConsumerProtection #HealthAndSafety #NeverGiveUp #NoUSEDfurnaces #RadonAction #Don'tStopBelievin' #YouAreNotAlone #MentalHealth

#EndTarionMonopolyNOW #DumpTheLAT #EndDAAs

Written by someone who lived it and spent 22 years fighting to change it: After experiencing a newly built home crisis in Ottawa in 2000 with more than 50 building code violations identified by experts, a lawsuit, a court loss and approximately $400,000 in out-of-pocket costs later, Dr. Karen Somerville and her husband refused to walk away.

Instead, she spent the next 22 years hearing from and helping thousands of Canadians in similar situations, engaging with politicians, officials at every level of government and industry, and building the evidence base that this book is built upon.

The human cost goes far beyond financial loss: When a newly built home has code violations and the builder and warranty system fail to adequately respond, the damage reaches into every part of a family's life. This book identifies 21 categories of negative human impact.

No book published anywhere in the world has documented the full range of these consequences.

About CPBH
Canadians for Properly Built Homes (CPBH) is an independent, national not for profit consumer advocacy corporation dedicated to healthy, safe, durable, energy efficient residential housing for Canadians, and is the only organization of its kind in Canada. Working for consumer awareness and protection, CPBH is run by a volunteer Board of Directors and is supported by a volunteer Advisory Council of industry experts and other key stakeholders.

Questions | Comments | Sponsorship Opportunities:
info@canadiansforproperlybuilthomes.com
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